

## COVID-19 How Material Concepts is Responding

Tuesday, March 17, 2020

Material Concepts is sending this notice to update our customers on our plans for dealing with the COVID – 19 breakout.

We are closely monitoring the guidance of the <u>Centers for Disease Control and Prevention</u> and <u>the City of Philadelphia Government</u>. Our focus is to ensure we meet our clients' needs during this challenging time while doing our part to keep our employees, families, and our communities safe.

We are working to continue to serve the supply chain needs of businesses during this time and we anticipate no difficulties maintaining our normal levels of Quality and Service.

In addition, we are taking steps to ensure the welfare of our employees including:

- If they feel like they are getting sick, or an immediate family member is sick or has been exposed to someone that is sick, they must stay home.
- If they have flu-like symptoms, they are advised to consult a doctor and seek medical care
- We are not allowing non-employees into the building except for deliveries. All meetings with outside vendors are to take place by phone or skype.
- We are reminding our employees about frequent hand washing, and we are disinfecting all facilities and equipment.

As this situation is evolving rapidly, we have created a web page with information on how Material Concepts is responding to COVID-19.

Thank you for trusting us with your business.

Douglas Kohn
Douglas Kohn

COO



